PATHeD Mobile Toolkit User Guide

1. Introduction

Welcome to the PATHeD mobile toolkit user guide. This guide will assist users in navigating and maximising the toolkit’s capabilities for accessing multilingual patient summaries. Designed to integrate with national health applications, the toolkit enhances cross-border data accessibility across the EU.

2. System Requirements

Compatible with national mobile health applications.

Requires eID authentication compliant with EU and national regulations.

Mobile device with internet connectivity (for live use) and local storage (for offline caching).

3. Key Features

Multilingual Display: View patient summaries in multiple languages.

Language Switching: Choose between the pivot language (English) and other supported languages.

Offline Viewing Support: Access previously downloaded patient summaries without internet access.

4. Getting Started

Download and Install: Access the national health app in your mobile app store and follow standard installation steps.

Initial Setup: Open the app and authenticate using your eID credentials. The app will verify your identity and link to your health records.

5. Viewing Patient Summaries

Step 1: Authenticate: Launch the app and log in using eID authentication.

Step 2: Request Patient Summary: Tap the “Retrieve Patient Summary” button.

Step 3: Select Language: Choose your preferred language for viewing the summary. If the selected language is not available, the summary will default to English.

Step 4: View Summary: The patient summary will be displayed in your chosen language.

6. Navigating the Interface

Home Screen: Provides quick access to key functions, including patient summary retrieval and language selection.

Profile Icon: Displays your personal information and settings.

Navigation Bar: Use this for swift access to different sections such as summaries, alerts, and preferences.

7. Offline Access

Download Summary for Offline Use: Once a summary is viewed, it can be stored locally for offline access.

Refresh Cached Data: Ensure the data is updated by refreshing when online.

8. Troubleshooting Common Issues

Authentication Problems: Ensure your eID is valid and correctly registered. Contact national support for assistance.

Unavailable Translations: If a specific language is not available, the summary will appear in English.

Error Messages: Refer to the error codes and troubleshooting tips provided within the national app’s support section.

9. Security and Privacy Tips

Always log out after use to protect your health data.

Ensure your device has up-to-date security software.

Be mindful of consent when sharing summaries with healthcare professionals.

10. FAQs

What if my summary is partially translated?

You will see a mix of English and the available translated language.

How do I refresh my offline data?

Connect to the internet, navigate to the stored summary, and tap “Refresh”.

11. Contact Support

For further assistance, use the in-app support chat or visit the national health service website for detailed guidance.

Thank you for using the PATHeD mobile toolkit to manage your health records securely and conveniently across borders.

PATHeD Consortium

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